

**TRI-COUNTY SEPTIC**  
Wastewater Recycling Specialists  
PO Box 283  
Royse City, TX 75189

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Permit # \_\_\_\_\_ Due Date: \_\_\_\_\_ Annual Inspection Agreement Price: \$ \_\_\_\_\_

Beginning Date: \_\_\_\_\_ Ending Date: \_\_\_\_\_ Manufacturer: \_\_\_\_\_

The County requests receipt of the agreement 30 days prior to the renewal date.

## Service Policy

### Term of Policy:

1. An inspection/service call every 4 months, which includes inspection, adjustments, and service of the mechanical and electrical components parts as necessary to ensure proper function. If any additional visits are necessary there will be an additional service charge.
2. If there is **NO ACCESS** to the on-site sewage facility (OSSF), there will be a **\$85 service charge to re-inspect system**, unless previously notified.
3. All "CALL BEFORE" customers will be notified the day prior to inspection via phone, voicemail or text. If there is **NO ACCESS** to the on-site sewage facility (OSSF), there will be a **\$85 service charge to re-inspect system**, unless previously notified.
4. An effluent quality inspection every 4 months consists of a visual check for color, turbidity, scum overflow, and examination for odor.
5. A sample shall be pulled from the pump tank every 4 months as described in the "SOLIDS REMOVAL" section to determine if there is an excess of solids in the treatment plant. If the test results determine a need for solid removal, the user will bear the cost and the responsibility for doing so.
6. User is responsible for keeping the chlorine in the chlorinator. If chlorine test reveals no chlorine, a grab test is required. User will be responsible for the cost.
7. If any improper operation is observed which cannot be corrected at that time, the user shall be notified immediately in writing of the conditions and the estimated date of correction.
8. All emergency calls will be visited within 24 hours and non-emergency calls within 72 hours.

### Violations of Warranty

Includes shutting off electric current to the system for more than 24 hours, disconnecting the alarm system, restricting ventilation to the aerator, over loading the system above capacity, introducing excessive amounts of harmful matter into the system, or any other form of unusual abuse.

**This policy does not include pumping of sludge from the unit if necessary.** Your local Permitting Authority may require a service policy to be in effect at all times or the on-site sewage facility permit is void. Failure to maintain the permit requirements can result in fines, court cost, and penalties by the County and State regulatory agencies. Any fees for non-compliance are the responsibility of the homeowner.

This policy is effective when signed by the homeowner or homeowner's agent and accepted by Tri County Septic. Tri County Septic may terminate this contract for any reason at any time.

All materials installed during the contract will remain the property of Tri County Septic until full compensation for materials and labor has been received. Labor rates of \$60 per hour will be in effect to re-install any removed materials.

### Inspection Agency:

Homeowner:

\*Name: \_\_\_\_\_

\*Home Owner Signature: \_\_\_\_\_

\*Address: \_\_\_\_\_

Service By: Tri County Septic

\*City: \_\_\_\_\_ Zip: \_\_\_\_\_

Jack Self

\*Phone#: \_\_\_\_\_

License # MP0001892/OS0033020

\*Email: \_\_\_\_\_

\*\_\_Call or \_\_Text Before Inspection due to: Aggressive Dogs \_\_Locked Gates \_\_ Gate Code \_\_\_\_\_

Immediately following inspection, the OSSF inspector will call primary number listed above to notify the inspection is complete.

### Office Use Only:

Payment: Cash \_\_ Credit Card \_\_\_\_\_ Check # \_\_\_\_\_ Entered \_\_\_\_\_ Fax # \_\_\_\_\_ QB \_\_\_\_\_